



Mike Roberts

*"Passionate,
inspirational
and empowering"*

Motivation/Keynotes

- Laugh-Aerobics – Exercising Your Ha Ha

Communication

- Full Service Communication
- Creating Great Customer Service One Customer At A Time
- How To Effectively Deal With Unacceptable Employee Behavior
- The Secret To Working With People – Improve your interpersonal skills and attain better results with everyone you meet.

Leadership

- Creative Leadership 101- For Managers, Supervisors, and Team Leaders.
- The Transition from Staff to Supervisor – Keys to managing people with more experience than you.
- "Batter Up" – Team-Building, Mentoring, and Coaching Skills.
- The Ultimate Supervisor – Gain the essential skills you need to become a great manager or supervisor.
- Assertive Leadership and Communication Skills – Learn to feel more confident in your role as a manager or supervisor.
- The Essential Assistant – Leadership skills for secretaries, administrative assistants, and support staff.

Personal Growth

- Managing Your Emotions – Surviving and Thriving Under Pressure
- Dealing With Difficult People In A World Of Opportunities
- Getting It All Done – Managing multiple priorities, objectives, and deadlines.
- How To Keep The Elephants Off Your Air Hose – The secrets to Creative Problem Solving, Generating New Ideas, and Effective Decision Making.

Child Development and Teacher In-service

- What's Wrong With This Kid?
- Raising Kids Without Raising Your Voice

***Customized Staff Development Programs Also Available**

Nationally recognized motivational speaker and corporate trainer Mike Roberts has provided training seminars and keynote presentations to hundreds of professional audiences, corporations, and school systems across North America. His client list includes such organizations as: AT&T, Frito Lay Inc., Internal Revenue Service, Marriott, and the U.S. Military.

Mike along with his wife Lynn were the Founders, Executive Directors, and Full Time House Parents of Rainbow House a Therapeutic Group Home for special needs children. Mike is the author of Raising Kids Without Raising Your Voice and Parents Under Fire, Why Kids Kill Kids in America. These life changing programs have been featured in national magazines like Family Circle, Working Mother and Child.

In addition, Mike has written and developed leadership, communication and personal growth programs for several direct sales companies which significantly increased leadership levels within the company.

As an Independent Contract Trainer for Fred Pryor Seminars and Career Track, Mike consistently receives high audience approval ratings and positive comments for his seminars and workshops.

Mike always takes the time to make sure his presentations are customized to "fit" the organization he is working with to insure a successful experience for each attendee. Mike Roberts knows performance goals can only be achieved when people are free from negative messages. He understands human behavior whether it takes place in the living room or the board room. With insight and humor, Mike takes his audiences from universally confusing messages, through the mechanics of change, and returns them to the workplace with new attitudes and new tools for success.